

PATENT Attorney Docket No. 08516.0005-00 SAP Reference No. 2002P10026 US

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:)
Thomas AREND) Group Art Unit: 2129
Application No.: 10/697,433) Examiner: Peter D. Coughlan
Filed: October 31, 2003) Notice of Allowance Dated: February 20,) 2008
For: IDENTIFYING SOLUTIONS TO COMPUTER PROBLEMS IN MAIN SYSTEM BY SERVICE SYSTEM)) Mail Stop Issue Fee)) Confirmation No.: 7747
Commissioner for Patents	Confirmation No.: 1141
D O Pay 1450	

Alexandria, VA 22313-1450

Sir:

AMENDMENT AFTER ALLOWANCE

Pursuant to 37 C.F.R. § 1.312 and subject to the recommendation of the Examiner and the approval of the Director, and without withdrawing the case from issue, kindly amend the subject application as follows:

Amendments to the Claims are reflected in the listing of claims in this paper.

Remarks/Arguments follow the amendment section of this paper.